

Customer Survey Results 2009/10



Joydens Wood Pharmacy, 2 Birchwood Parade,
Wilmington, Kent, DA2 7NJ.

Thank you to all of you who spared the time to fill in
the questionnaires we gave you last year,
especially for those of you who made the wonderful
comments below!

Always an excellent service. A true
local pharmacy.

Service is always quick and
efficient.

This pharmacy is an excellent local
amenity, it is a good thing that local
people appear to support it.

Q3 How satisfied were you with the time it took to provide your prescription and/or any other NHS services you required?

Very Satisfied or Fairly satisfied

100.00%

Q5 Again, including any previous visits to this pharmacy, how would you rate the pharmacist and the other staff who work there?

Very Good or Fairly Good

100.00%

Q9 Finally, taking everything into account - the staff, the shop and the service provided - how would you rate the pharmacy where you received this questionnaire?

Excellent or Very Good

97.25%