

Joydens Wood pharmacy, 2 Birchwood Parade, Wilmington, Kent. DA2 7NJ

2014-2015 Patient Survey	Q10 If you have any comments about how the service from this pharmacy could be improved, please write them in here:
Date	
1.4.15	I have used the chemist for 20 years and always received good service and advice.
4.4.15	The staff is fabulous.
4.4.15	I often run out of my daughters insulin/needles etc and the staff and pharmacist are always willing to help whenever possible. Sometimes when i collect items there is more than i thought as they
26.3.15	It took longer to pay with my debit card than it did for my prescription to be filled!!
4.4.15	Very good and very pleasant.
3.4.15	Long term customer, always great service.
4.4.15	Wonderful customer care - second to none. Very friendly and helpful. Thank you.
4.4.15	Always very helpful, professional and friendly. Been coming here for 19 years as daughter has long term condition.
28.1.15	I have been oing to this pharmacy for years, i'm sure you would not get as good a treatment elsewhere. Excellent pharmacist excellent staff.
30.12.14	Should be open at lunch time, all other shops in the parade do. Staff should wear name badge. The big bosses high on a shelf with the staff qualification doesn't mean they work there.
31.12.14	Very happy the way this company is being run. Very satisfied customer.
22.1.15	The service provided for a query i had with regard to a minor ailment was excellent. Thank you very much.
20.1.15	Don't change lovely staff. Been satisfied for 15 years.
12.1.15	A pleasure to come into this pharmacy.
12.1.15	Everything is fine as it is.
24.12.14	The pharmacy staff is wonderful.
27.12.14	Very good service every visit.
13.2.15	Very helpful and patient.
13.2.15	Excellent service and aftercare with information on drugs.
27.1.15	Service is just great every time.
9.2.15	Staff are very polite and helpful, only problem credit cards take some time.
29.1.15	Inconvenient having to wait for phone line when paying by debit card.
2.1.15	Staff are excellent as always.
6.12.14	Been going for so many years, the staff know i don't smoke, eat healthily and exercise.
6.12.14	This pharmacy is perfect in every way as far as i am concerned.
10.12.14	I enjoy going to Joydens Wood pharmacy to get excellent service everytime.
11.12.14	One of the best chemists around for service. Staff are wonderful and helpful. Thanks.
29.1.15	Very friendly, helpful staff.
1.12.14	As always staff very friendly and helpful. A credit to the shop.
2.12.14	Brilliant service and advice, wouldn't use anywhere else. Keep up the good work.
4.12.14	Nothing needs improving - Service very good.
5.12.14	Very good and friendly pharmacy. Excellent stuff!
25.2.15	Had to wait a long time for phone line when paying by card, could this be improved?
28.2.15	Lovely pharmacy girls are great, however, we do have to wait some time for credit card.