

# Customer Survey Results 2010-2011



Joydens Wood Pharmacy, 2 Birchwood Parade, Wilmington, Kent, DA2 7NJ.

Thank you to all of you who spared the time to fill in the questionnaires we gave you last year, especially for those of you who made the wonderful comments below!

*Excellent for 24 years.*

*The prompt service from the ever cheerful staff would be hard to improve.*

*All round good service.*

Q3 How satisfied were you with the time it took to provide your prescription and/or any other NHS services you required?

Very Satisfied or Fairly satisfied

**98.97%**

Q5 Again, including any previous visits to this pharmacy, how would you rate the pharmacist and the other staff who work there?

Very Good or Fairly Good

**100.00%**

Q9 Finally, taking everything into account - the staff, the shop and the service provided - how would you rate the pharmacy where you received this questionnaire?

Excellent or Very Good

**99.00%**